

EIL GLOBAL PTY. LTD. CASE STUDY

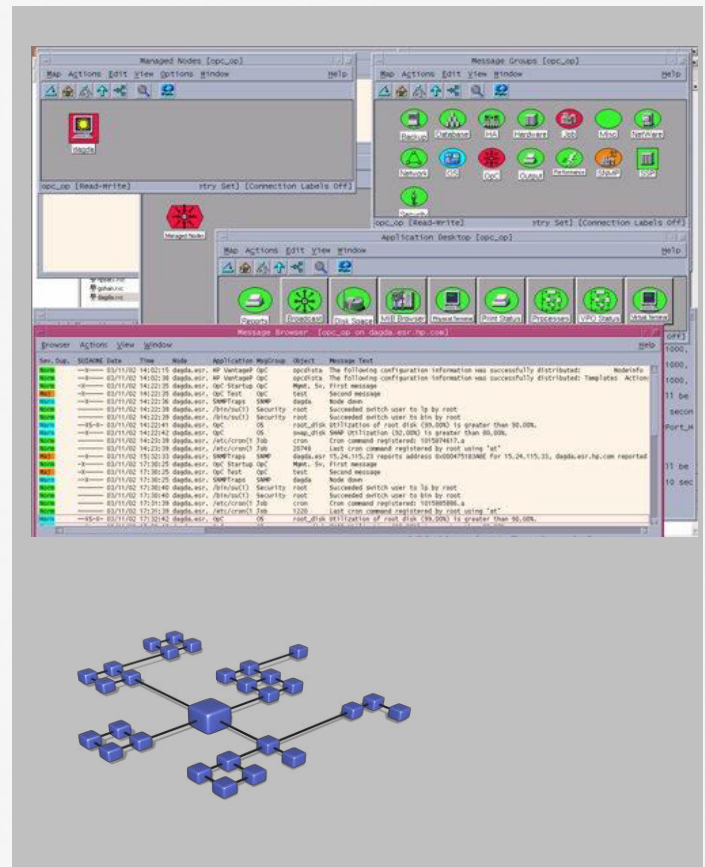
HP Open View Migration in Europe for Germany's largest IT Integration and Services provider in 2013

PROJECT REQUIREMENTS

- Migrate NNM and OMw from older versions to latest versions
- Involvement of high availability Management Servers
- Around 400 Agents in Germany, France & Belgium
- Around 25000 devices under monitoring
- Integration of NNM & OM

SCOPE OF WORK

- 1) OM:
 - a. Migration of Agents
 - i. Uninstallation of Older agents
 - ii. Installation of new versions of agents
 - iii. Establishing communication between Server and Agents
 - b. Deploying Policies (For New Version)
 - c. Install Hotfix & Patches
 - d. Testing of Agents and provide Test Report
 - e. Importing DNS names to AD
 - f. Documentation of Process
- 2) NNM:
 - a. Downloading Older configuration files if Older Configuration needs to be retained
 - b. Installation of NNM (with Pre-requisite Checks)
 - c. Installation of Hotfix & Patches, if any
 - d. Uploading Data from .CSV files to:
 - i. Nodes
 - ii. Node Groups
 - iii. Interface Groups
 - iv. Correlation Rules
 - v. Maps
 - e. Testing and Documentation



PROJECT OUTCOME

- EIL Global involved 3 NNMI and 1 OMw experts
- Completed successfully on schedule
- Project Management & Control by Partners' NOC heads
- Dedicated Project coordinator from EIL Global
- Performed under ISO 27001 Information Security practices with assurance on project data and resources engaged